



## Boston University

Dr. Robert A. Brown

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Mr. Robert I. Albert  
President  
The Albert Corporation  
Ten Harvard Square, Suite #2  
Brookline, MA 02445

Dear Mr. Albert:

I am a resident of 131 Freeman Park, Unit 2, and was very impressed by the recent work on the garages. The men were extremely courteous and very neat. Their improvements were extensive and carefully done: constructing steps, fixing doors, repairing thresholds, etc. I was particularly grateful to them for the special attention they gave my stairs in garage N. For various reasons, I had asked that, if possible, they make my stairs low. They did so, and even provided a banister.

I really appreciate the extra time and effort they took. I am doubtless one of many satisfied residents. Thank you for contracting with such excellent workers.

Sincerely,

Nancy K. Baker  
Assistant to the President