

Dear Albert Corporation:

Enclosed is the key to my unit (1408 Commonwealth Ave. #3). For access to my unit I only ask to be notified prior to entry. You can call me at work or on my cell-phone, I can also be reached via email. I know that pest control comes the first Thursday of every month, so notification of entry for that reason is not necessary. I also understand that some maintenance emergencies may require access as well. At any rate I trust your judgment.

I just wanted to add that I am very impressed with the professionalism exercised by Albert Corp. Thus far I have been extremely pleased with the treatment I receive on the phone and the rapid responses to my questions or concerns. Albert Corp. has set the bar for standards in property management. Too bad the rest of Boston can't get up to the same speed as you. Keep up the good work!!!

Respectfully,

A handwritten signature in cursive script that reads "Matthew C. Salanga". The signature is written in dark ink and includes a long horizontal flourish extending to the right.

Matthew Salanga