

Dasha,

As a follow up to our conversation the other day; many thanks for your prompt follow up with my tenant. As always, as a unit owner at Chestnut Village and Colborne Court., I'm comforted to know that the professional staff at the Albert Corp., front office folks, folks who triage the phones, Mr. Albert, Pierre, Steve, and of course your promotion (YEAH) has allowed me many restful nights and less 'fearful days' knowing that a prompt resolve will occur as concerns arise.

Cheers,

RS